

Questionnaire for Internet Services Program

Please fill out the questions below and then make sure you press submit at the end of this document. A staff member will contact you within two business days.

1. What is your full name (*write your name as you want it to appear on your court papers*)? _____
2. What is your address:
Street Address: _____
City: _____
State: _____ Zip Code: _____
3. What County do you live in? _____
4. How old are you? _____
5. Are you receiving any of the following public benefits: CalWORKS, SSI or SSP, Food Stamps, Medi-CAL, General Relief, IHSS or CAPI? ☐ Yes ☐ No
6. Are you employed at this time? ☐ Yes ☐ No
7. If yes, do you work full-time (35 or more hours per week)? ☐ Yes ☐ No
8. Do you have questions related to an existing court case? ☐ Yes ☐ No
9. If yes, is the case filed with the Ventura Superior Court? ☐ Yes ☐ No
10. If yes, what is the case number? _____
11. Do you have an attorney for this case? ☐ Yes ☐ No
*If yes, the Self-Help Center cannot assist you.
12. Have you been to the Ventura or Oxnard Self-Help Centers for assistance on the issue you want help with from the Internet Services Program? ☐ Yes ☐ No
13. If yes, how many times? _____.
14. Have you had trouble accessing the Self-Help Center because it was full by the time you arrived? ☐ Yes ☐ No
15. If yes, how many times? _____.

16. What type of case do you need assistance with?

If other, please describe:

17. Are you a party in this case? ☐ Yes ☐ No

If yes, which party are you? ☐ Plaintiff/Petitioner ☐ Defendant/Respondent ☐ Don't Know

18. How did you find out about this program?

If other, please describe:

19. What is your question for the Self-Help Center?

Please provide a safe e-mail address and telephone number so that a staff member from the SHLAC can contact you:

Your telephone number: _____

Your e-mail address: _____

DISCLOSURES:

The Self Help Legal Access Center (SHLAC)'s Internet Services Program is not able to assist with all types of cases. The SHLAC is a court-run center and is not a legal aid or private organization. All of the SHLAC's services are free of charge and available to self-represented litigants.

The SHLAC IS available to assist all parties to a case, which means that we may help the other side to your case if they are self-represented. All of the SHLAC employees work for the court and are required to be neutral and impartial.

There is no attorney-client relationship between you and the SHLAC. Communications between you and the SHLAC are **NOT** confidential. You should consult with a private attorney if you want personalized advice or strategy, to have a confidential conversation, or to be represented by an attorney.

You are responsible for deciding what information to include on your forms; filing your forms on time; having your forms served properly and timely; making all decisions and managing your case; and representing yourself in court.

The SHLAC is not responsible for the outcome of your case.

By submitting this form you acknowledge that you have read and understood the disclosures above.