# VENTURA SUPERIOR COURT

# CIVIL SELF-HELP CENTERS

<u>VENTURA LOCATION</u> - (Monday - Friday) SELF-HELP LEGAL ACCESS CENTER, HALL OF JUSTICE

800 South Victoria Avenue, Room 106, Ventura, CA 93009



OXNARD LOCATION-Tuesdays & Wednesdays (all day) / Friday mornings FAMILY RESOURCE CENTER, JUVENILE PROBATE COURTHOUSE

4353 E Vineyard Ave., Room 206, Oxnard CA 93036

# **SELF-HELP SERVICES (Appointments Required)**

#### E-MAIL

If you have questions about court forms or processes, please email us at

SHLAC.workshop@ventura.courts.ca.gov

# SELF-HELP CALL CENTER - Civil: (805) 289-8812

The Call Center hours are 1:30 pm – 3:30 pm Monday through Friday (except Court holidays).

#### **WEBINARS**

Webinars are available on certain subjects to answer your questions, inform you about the law and help fill out the forms. To register for a webinar visit:

www.calendly.com/vcselfhelpcenter

# PHONE OR ZOOM APPOINTMENT

To set an appointment go to

www.calendly.com/ vcscreservations

or scan the QR Code and select:



Civil Self Help (Ventura) (Monday - Friday) OR

Civil Self Help (Oxnard)
(Tuesdays & Wednesdays (all day) / Friday mornings)

PLEASE BE CAREFUL to set your appointment with the correct department (CIVIL SELF HELP) on the correct day and time. Also please provide an accurate phone number and e-mail address to contact you.

# PLEASE READ CAREFULLY BEFORE YOUR APPOINTMENT

#### WHAT SHOULD I HAVE AVAILABLE?

- · Your government issued identification
- · Full names, birth dates, and information of the parties and minor children involved
- · Case number
- · Pens (black or blue)
- · If needed, reading glasses
- · Any documents related to your case

### **CASE-TYPES SHLAC HELPS WITH:**

- Eviction Misdemeanor Expungements
- Conservatorships and Guardianship—Person ONLY
- Step-Parent (initial forms only)Adult Adoption
- Civil Harassment & Elder Abuse Restraining Orders
- Collection Defense
   Judgment Enforcement
- Name Change Name & Gender Change

## CAN I FILE WITH THE CLERK ON THE SAME DAY?

You must have a reservation for the clerk's office to file any forms. IF your forms are complete and ready to file, you can make the reservation at

www.calendly.com/vcscreservations for:

- · Civil Clerk's Office Civil forms (including evictions)
- · Family Law Clerk's Office Family Law and ALL restraining order forms
- Juvenile/Probate Court Guardianship and Conservatorship forms

There is no guarantee that a same day reservation will be available. Please expect to make a reservation for the Clerk's office for another day and/or another time to file your forms.

IF YOU ARE SICK AND HAVE SYMPTOMS OR HAVE HAD A FEVER IN THE LAST 24 HOURS, PLEASE DO NOT COME IN. THE SELF-HELP CENTER CAN PROVIDE ASSISTANCE REMOTELY (PHONE OR E-MAIL).

Information is subject to change. The most current information can be found at www.ventura.courts.ca.gov/self-help.html